

C/S Helix™ Maintenance Instructions

DAILY MAINTENANCE

Vacuum daily with a powerful suction machine fitted with rotating head brushes. The brushes will agitate the pile, loosening the soiling which is then removed by the suction action.

Vinyl tiles can be enhanced by regularly cleaning with a damp mop and a low foaming detergent.

Chewing gum

- **Textile**
Freeze the gum with a freezer spray, shatter the gum with a hammer and agitate with a scraper, then vacuum up the fragments. This should be done on a daily basis; chewing gum left longer may require more than one treatment.
- **Vinyl**
Freeze the gum with a freezer spray and carefully scrape off/ chip off the frozen gum, taking care not to damage the inserts.

PERIODIC MAINTENANCE

Dirt will fall through the slots in the mat to the matwell and these mats will need to be lifted periodically and the matwell cleaned out. The frequency with which this will need to be carried out will depend on the volume of traffic. If the matwell is overdue for cleaning the mat may start to lift at the edges and there may be an audible "crunch" underfoot.

In high traffic areas the matting should be deep cleaned four to six times a year with more of the cleans undertaken in the winter months. Deep cleaning can be carried out using a water spray extraction method whereby water is sprayed into the carpet pile, agitated and then extracted along with the soil, or by a dry cleaning method whereby a dry cleaning compound is brushed into the pile where it binds to the soil and is vacuumed out.

- Water temperatures should not exceed 60°C.
- Detergents should be used sparingly.
- Only use chemicals suitable for cleaning carpets.
- Strictly follow manufacturer's instructions.

Deep Clean Specification.

- 1) Cylinder power brush.
- 2) Dry suction clean.
- 3) Pre-spot treatment.
- 4) Hot water extraction with detergent.
- 5) Hot water rinse.
- 6) Post-spot treatment.
- 7) Post dry groom.

DAMAGE

In the event of any damage occurring please contact the manufacturer, most problems can be overcome on site without the need to return the mat to the factory. Individual tiles can be easily replaced on site.

STAIN REMOVAL

Category One

- Caramel
- Jam
- Soft Drinks
- Ketchup
- Fruit Juice
- Liquors
- Gravy
- Cocoa
- Honey
- Salad Dressing

Use PROCHEM* Neutral Spot Remover.

Category Two

- Berries
- Grass Stains
- Blood
- Ice Cream
- Coffee
- Pet Food
- Cream & Milk
- Tea
- Egg
- Vomit
- Fats

Use PROCHEM* Blood and Protein Remover.

Category Three

- Adhesives
- Crayon
- Asphalt & Tar
- Chewing Gum
- Grease & Oil
- Oily Cosmetics
- Lipstick
- Ointments
- Butter
- Oleomargarine
- Food Oils & Lard

Use PROCHEM* Grease, Gum and Tar Remover.

Category Four

- Urine
- Beer
- Faeces
- Fresh Latex Paint
- Perspiration
- Mayonnaise
- Hair Oils
- Tannin
- Sugar
- Tea & Coffee
- Chocolate

Use PROCHEM* Urine Spotter and Deodouriser.

* PROCHEM is the registered trade name of PROCHEM Europe Ltd (Tel 020 8974 1515).

Please ensure stain removal is carried out according to manufacturer's recommendations.

